



RESCUE[®] DISINFECTION PLAYBOOK

Essential Cleaning & Disinfection Protocols



Contents

Getting Started with Rescue® Disinfectants..... 3

Removing Old Disinfectant Residue Before Using Rescue... 4

Cleaning and Disinfection Basics..... 5

Time Saving Dilution Equipment 6

Mopping and Spraying Techniques.....7

Protocols 9

Spot Cleaning & Disinfection Protocol for Floors 9

Kennel Cleaning and Disinfection Protocol.....10

Deep Cleaning Artificial Turf Protocol.....11

Cage Cleaning and Disinfection Protocol.....12

Exam Room Cleaning and Disinfection Protocol.....13

Cleaning and Disinfection Protocols for Non-Animal Care
Areas (Breakrooms, Bathrooms, Hallways, etc.).....14

Getting Started with Rescue® Disinfectants

Products and Equipment You Will Need

I am a	Most Popular Products	What is it For?	Preferred Accessories/ Equipment
Veterinary Clinic/ Hospital	Rescue Wipes + Refills (including canister and bucket wipes)	- High-touch surfaces - Exam tables, other exam room surfaces - Any surfaces requiring quick disinfection between patients - Bucket wipes are ideal for surfaces too large for a single canister wipe or for spot cleaning	- Refills - Swiffer (for spot cleaning/ disinfecting with bucket wipes)
	Rescue Ready to Use (RTU)	“Above the floor” surfaces, including exam tables, countertops, chairs, etc. where quick turnover is important	- Foaming sprayers If purchasing 1 Gallon format: - Bottles - Workplace labels
	Rescue Concentrate 1 Gal 5 Gal	Larger surfaces, such as floors and kennels	1 Gallon or 5 Gallon dispensing pump 2 way mixing station 5 Gallon bung wrench - Foaming sprayers + bottles - Workplace labels - Precise™ Test Strips
Animal Shelter/ Rescue	Rescue Concentrate 5 Gal 55 Gal	Larger surfaces, such as floors and kennels	2-way mixing station 5 Gallon bung wrench to open container 55 Gallon bung wrench - Hose-end foamer - Foaming sprayers - Workplace labels - Precise™ Test Strips
	Rescue Ready to Use (RTU)	“Above the floor” surfaces, including exam tables, countertops, chairs, etc. where quick turnover is important - Tip: Ideal format for foster volunteers	- Foaming sprayers If purchasing 1 Gallon format: - Bottles - Workplace labels
Pet Boarding Facility/ Daycare	Rescue Concentrate 5 Gal 55 Gal	Larger surfaces, such as floors, kennels and outdoor play areas	2-way mixing station 5 Gallon bung wrench 55 Gallon bung wrench - Hose-end foamer - Foaming sprayers + bottles - Workplace labels - Precise™ Test Strips
	Rescue Wipes (including canister and bucket wipes)	- Spot clean accidents - Any surfaces requiring quick disinfection due to high traffic of dogs (ex: grooming tables) - Bucket wipes are ideal for surfaces too large for a single canister wipe	- Refills - Swiffer (for spot cleaning/ disinfecting with bucket wipes)

For more information, simply scan the QR code to access the full equipment catalogue.



Removing Old Disinfectant Residue Before Using Rescue

If you've recently transitioned to Rescue from another disinfectant—especially a quaternary ammonium compound (Quat) like Kennel Kare, KennelSol, or Companion Cleaner & Disinfectant—you might notice a temporary musty odor.

This happens because many disinfectants leave behind a residue that builds up over time. When Rescue is first applied, it begins to break down and lift that existing residue. During this process, the odor may become noticeable—but rest assured, it's harmless and short-lived.

With consistent cleaning and disinfection, the smell will disappear within a few weeks. Rescue leaves no lingering odor once surfaces are properly maintained.

Ways to Remove Disinfectant Residue Before Using Rescue:

Rinse with Water then Wipe

1. Rinse the surface with clean water
2. Wipe with a damp cloth or mop

Apply Disinfectant then Wipe

1. Apply Rescue
2. Wait for the full contact time
3. Wipe or mop off with clean cloth/mop before it dries

TIP

Using 1 disinfectant only will cut down on the smell that occurs when using multiple products

Cleaning and Disinfection Basics

Definitions You Should Know

Cleaning - the physical removal of dirt and debris from a surface, typically accomplished using water, detergents and mechanical action.

While cleaning may remove pathogenic microorganisms from the surface, it doesn't necessarily kill them and alone is not sufficient to prevent the spread of infection.

Cleaning and disinfection work hand in hand – **surfaces must be cleaned in order for disinfection to work properly!** As a one-step cleaner and disinfectant, Rescue can do both at the same time, but it is still important to remove any major soils before applying Rescue Disinfectant to the surface.

Disinfecting - the process of killing pathogens on a surface, which can include viruses, bacteria and fungi. Disinfecting with an EPA-registered veterinary-grade disinfectant such as Rescue is essential for infection prevention in pet care facilities.

Contact Time - the length of time that a disinfectant must remain visibly wet on a surface to be fully effective.

The required contact time for all Rescue products is indicated on the label. If the disinfectant evaporates too quickly, it may not be achieving the required contact time and may need to be reapplied. Rescue has rapid and realistic contact times, making compliance easy.

Diluting Rescue Concentrate

It's easy to hand dilute Rescue Concentrate! Just grab a measuring cup. Here are the typical dilution ratios you can use:

Desired Dilution Ratio	Amount of Rescue Concentrate to add to:		
	32 oz. Water (ex: spray bottle)	1 Gallon Water	5 Gallons Water (ex: mop bucket)
1:64 Recommended for daily use	0.5 oz	2 oz	10 oz
1:16 Recommended for outbreak/high-risk	2 oz	8 oz	40 oz

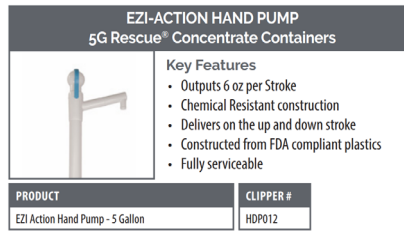
For more information visit
www.RescueDisinfectants.com

Time Saving Dilution Equipment

To save time you could also dilute Rescue using the following recommended equipment:

Option 1: Use a Pump

Use a pump to easily dispense concentrate into a measuring cup.



Option 2: Automatically Dilute with a Mixing Station

Mixing stations make using Rescue® Concentrate simple and efficient by automatically providing the right dilution every time.

These units reduce wasted solution, save time, increase compliance, prevent direct handling of the concentrate solution and ensure consistent dilution.

The units dispense the solution directly into your secondary containers, such as spray bottles, mop buckets, and pump-up foamers.



Option 3: Automatically Dilute as You Disinfect Using a Hose-end Foamer

Hose-end foamers make using Rescue Concentrate easy by providing even coverage of the solution and automatically dispensing the right dilution.

They help save time, reduce wasted solution, ensure compliance and work great for applying to large areas. Simply fill the tanks with Rescue Concentrate and connect the units to your city water supply.



Rescue® Concentrate Hacks

No Guesswork Needed:

Verify Your Rescue® Concentrate with Test Strips

When you're diluting Rescue Concentrate—either by hand or with a dispenser—you can use test strips to make sure the solution is mixed correctly and to check for any contamination.

No Guessing, No Stressing:

Track Expiry Dates with Secondary Container Labels

Our workplace labels make it easy to record the expiry date. These extra labels are meant for secondary containers like spray bottles that hold Rescue Ready-to-Use or diluted Concentrate solution.

5 Gallon Pump Installation PDF



Mixing Station Installation video



Hose End Foamer Quickstart Guide



Get Your Container Labels Here



Mopping and Spraying Techniques

Mopping Technique

1. Put on gloves.
2. Prepare your mop bucket:

Diluting with Mixing Station:

- If you dilute Rescue Concentrate using a mixing station, place the mop bucket underneath the mixing station, ensuring that the dispensing tube is inside the bucket.
- If using a two or three-way mixing station, the 'High Flow' valve should be used.
- Turn valve to dispense your diluted solution into the bucket.

Manual dilution:

- If diluting manually, use a pump to dispense the required volume of concentrate into a measuring cup.
- Mix the concentrate with the appropriate volume of water to make up the required dilution ratio, as described in the chart above.
- Note: adding the water to your mop bucket first, prior to adding the concentrate, may help prevent excess foam from forming in the bucket.

3. Submerge the mop into the bucket to absorb your disinfectant solution. Wring out the mop to remove excess liquid.
4. Begin mopping the area, using a figure-eight pattern, working your way from the farthest corner of the room to the entrance. Ensure that the floor is fully saturated with the disinfectant to allow for the contact time to be achieved.
5. Periodically rinse the mop into the bucket, wringing out excess solution, and re-immerses the mop to absorb fresh solution. Ideally, this can be done using a double-sided mop bucket, to avoid re-contaminating your solution. The disinfectant solution should be replaced regularly, and any visibly soiled solution discarded.
6. Allow the floor to air dry, ensuring that it sits undisturbed for at least **5 minutes**.
7. At the end of the day, allow the mop head to sit in diluted Rescue for 5 minutes, then rinse with water, wring out and allow to dry.



Note: Rescue contains surfactants, allowing it to clean and disinfect in one step. Sometimes, buildup of surfactants over time can cause stickiness on floors. If this is observed, mopping periodically with water only can help remove any built-up residue.

Steps

1. Wear gloves
2. Prepare mop bucket
3. Submerge mop into bucket
4. Mop using figure 8 pattern
5. Periodically rinse mop
6. Allow floor to air dry
7. At end of day, let mop head to sit in diluted Rescue for 5 minutes

How to Discard Rescue Disinfectants



Spraying/Wiping Technique

If using Rescue RTU or diluted Rescue Concentrate in a spray bottle, the solution should be applied in one of two ways:

Technique 1: Spray Rescue onto a Cloth

1. Spray or squeeze the solution onto a microfibre cloth to completely saturate it.
2. Then, evenly wipe the surface with the pre-saturated cloth, ensuring that the surface is visibly wet.
3. Allow the surface to remain wet for the required contact time.
 - If using Rescue® Concentrate: **Wait 5 minutes**
 - If using Rescue RTU or Wipes: **Wait 1 minute**
4. Allow the surface to air dry or wipe dry if desired.

Technique 2: Spray Rescue Directly onto Surface

1. Spray the solution directly onto the surface, using a foaming sprayer, ensuring complete coverage.
2. Allow the surface to remain visibly wet for the required contact time.
 - If using Rescue Concentrate: **Wait 5 minutes**
 - If using Rescue RTU or Wipes: **Wait 1 minute**
3. Wipe the surface with a clean microfibre cloth or paper towel.



Technique 1

1. Spray Rescue onto cloth
2. Wipe surface with saturated cloth
3. Allow surface to remain wet for contact time

Technique 2

1. Spray Rescue onto surface
2. Allow surface to remain wet for contact time
3. Wipe surface with cloth

Protocols

Spot Cleaning & Disinfection Protocol for Floors

Option 1: Mopping Technique

You will need:

- ☐ Diluted Rescue Concentrate
- ☐ Gloves
- ☐ Mop and mop bucket
- ☐ *See 'Mopping Technique'



1. Put on gloves.
2. Pre-clean any visible soil, using paper towels, brushes or other equipment as needed. As a general rule, work from the least contaminated area to the most, to avoid recontamination.
3. Insert the mop into the bucket filled with diluted Rescue Concentrate. Wring out the mop to remove excess liquid.
4. Mop the area, following a figure-eight pattern, ensuring that the floor is fully saturated with the disinfectant.
5. Allow the surface to air dry, ensuring that it sits undisturbed for the required contact time of **5 minutes**.

Option 2: Wipes Technique

You will need:

- ☐ Rescue Wipes (canister or bucket)
- ☐ Gloves
- ☐ Paper towel
- ☐ Swiffer (optional, if using bucket wipes)



1. Put on gloves.
2. Pre-clean any visible soil, using paper towels, brushes or other equipment as needed. As a general rule, work from the least contaminated area to the most, to avoid recontamination.
3. Wipe the surface with Rescue Wipes, ensuring that it is fully saturated with the disinfectant. If desired, a Rescue bucket wipe can be attached to the bottom of a Swiffer, in place of a pad.
4. Allow the surface to air dry, ensuring that it sits undisturbed for the required contact time of **5 minutes**.

Steps

1. Wear Gloves
2. Pre-Clean
3. Prepare Mop
4. Mop the Area
5. Wait for contact time and air dry

Steps

1. Wear Gloves
2. Pre-Clean
3. Wipe surface with Rescue Wipes
4. Wait for contact time and air dry

Kennel Cleaning and Disinfection Protocol

You will need:

- ☐ Rescue Concentrate
- ☐ Gloves
- ☐ Hose-end foamer
- ☐ Scrub brush
- ☐ Squeegee



1. Put on gloves.
2. Remove all items. Take out any food/water bowls, toys, bedding and any other objects from the kennel.
3. Pre-clean any visible soil, using paper towels, brushes or other equipment as needed. As a general rule, work from the least contaminated area to the most, to avoid recontamination.
4. Calibrate your hose-end foamer to deliver Rescue at a ratio of 1:64 (2 oz./gallon of water).
 - For outbreaks or high-risk situations, the dilution should be increased to 1:16 (8 oz./gallon of water).
5. Foam Rescue onto the surfaces, working from the bottom of the kennel upwards, and from the back of the kennel to the front. Ensure that all surfaces are covered, including the exterior of the door along with any latches and hinges.
6. Use a scrub brush to scrub all kennel surfaces, in the same order that Rescue was applied to them. The floor should be scrubbed last.
7. Allow surfaces to remain wet for **5 minutes**.
8. Rinse all surfaces by spraying with clean water. Rinse in the opposite direction as Rescue was applied – from the top of the kennel downwards. Squeegee away any excess water, and allow the kennel to dry before animals are reintroduced.

Steps

1. Wear gloves
2. Remove items
3. Pre-Clean
4. Ensure hose is calibrated
5. Foam Rescue onto surface
6. Use scrub brush to scrub surfaces
7. Wait for 5 minutes.
8. Rinse with clean water

*Watch the
Video Tutorial*



Deep Cleaning Artificial Turf Protocol

You will need:

- ☐ Rescue Concentrate
- ☐ Gloves
- ☐ Hose-end foamer
- ☐ Electric turf sweeper or shop vac
- ☐ Rubber broom or brush

Daily Cleaning and Disinfection

1. Ensure there are no pets on the surface prior to cleaning and disinfection.
2. Use a rake to remove any visible hair or other debris from the surface. Wipe or pick up visible dirt from play structures or other equipment on the grass.
3. Using your hose end foamer, foam Rescue onto the surface, from side to side, following a Z-shaped pattern. Foam Rescue onto play equipment, ensuring surface is covered evenly.
4. Allow all surfaces to remain wet for 5 minutes. Ensure that no pets or people walk on or otherwise disturb the surface during this time.
5. Rinse surfaces with a hose and water prior to reintroducing pets to area. If done at the end of the day, surfaces can simply air dry.
6. Place a sign indicating that the space has been cleaned and disinfected.

Weekly Deep Cleaning and Maintenance

1. Ensure there are no pets on the surface prior to cleaning and disinfection.
2. Use a rake to remove any visible hair or other debris from the surface. Wipe or pick up visible dirt from play structures or other equipment on the grass.
3. Use electric turf sweeper or shop vac to loosen and remove any residual debris built up within the grass.
4. Using your hose end foamer, foam Rescue onto the surface, from side to side, following a Z-shaped pattern. Foam Rescue onto play equipment, ensuring surface is covered evenly.
5. Use a rubber broom or brush to gently scrub the surface, to loosen any residual dirt that may be left behind.
6. Allow all surfaces to remain wet for 5 minutes. Ensure that no pets or people walk on or otherwise disturb the surface during this time.
7. Rinse surfaces with a hose and water prior to reintroducing pets to area. If done at the end of the day, surfaces can simply air dry.
8. Place a sign indicating that the space has been cleaned and disinfected.

Watch the Video Tutorial



Steps

1. Remove pets from area
2. Remove visible hair or debris
3. Wipe visible dirt from play structures
4. Foam Rescue onto surface
5. Allow surface to remain wet for 5 minutes
6. Rinse with clean water

Steps

1. Remove pets from area
2. Remove visible hair or debris
3. Use turf sweeper or shop vac to remove residual debris
4. Foam Rescue onto surface
5. Gently scrub the surface
6. Allow surfaces to remain wet for 5 minutes
7. Rinse with clean water

Cage Cleaning and Disinfection Protocol

You will need:

- ☐ Rescue Concentrate OR Rescue RTU OR Rescue Bucket Wipes
- ☐ Gloves
- ☐ Foaming sprayer (if using Concentrate or RTU) + bottle
- ☐ Microfibre cloth or paper towel

1. Put on gloves.
2. Remove all items. Take out any food/water bowls, toys, bedding and any other objects from the cage.
3. Use paper towel or a cloth to remove any litter, hair or other soils. As a general rule, **work from the least contaminated area to the most**, to avoid recontamination.
4. If using concentrate, dilute the solution to a ratio of 1:64 (2 oz./Gallon of water). For outbreaks or high-risk situations, the dilution should be increased to 1:16 (8 oz./Gallon of water).
5. Wipe or foam Rescue onto the surfaces, ensuring they are fully saturated. Ensure that all surfaces are covered, including the door and bars.
6. Allow surfaces to remain wet for the required contact time.
 - If using Rescue Concentrate: **Wait 5 minutes**
 - If using Rescue RTU or Wipes: **Wait 1 minute**
7. Use a clean cloth or paper towel to wipe away any excess liquid once the contact time has been allowed to pass.
8. Return clean bedding, toys and any other objects once the cage is dry.



Steps

1. Wear Gloves
2. Remove items
3. Remove debris with paper towel or cloth
4. Wipe or foam Rescue onto surface. Make sure surface is covered.
5. Allow surface to remain wet for contact time.
6. Use clean cloth or paper towel to wipe away excess liquid.
7. Replace bedding, toys, etc..

Watch Video Tutorial



Exam Room Cleaning and Disinfection Protocol

Between Patients

You will need:

- ☐ Rescue Concentrate OR Rescue Bucket Wipes (for floors)
- ☐ Rescue Wipes or Rescue RTU (exam table and other high-touch surfaces)
- ☐ Gloves
- ☐ Foaming sprayer (if using concentrate or RTU)
- ☐ Microfiber cloth or paper towel

1. Put on gloves.
2. Use paper towel or a cloth to remove any visible dirt and debris from the exam table, and sweep the floor if needed.
3. Use Rescue RTU, Wipes or diluted Concentrate to disinfect exam tables and other high-touch surfaces, including door handles, counter tops, chairs, and stethoscopes.
4. Allow surfaces to remain wet for the required contact time.
 - If using Rescue® Concentrate: Wait 5 minutes
 - If using Rescue RTU or Wipes: Wait 1 minute
5. Allow surfaces to air dry or use a clean cloth or paper towel to wipe away any excess liquid.
6. **Spot clean** floors, following the Spot Cleaning/Disinfection protocol.

At the End of the Day

You will need:

- ☐ Rescue Concentrate
- ☐ Rescue RTU OR Rescue Bucket Wipes
- ☐ Gloves
- ☐ Foaming sprayer (if using concentrate or RTU)
- ☐ Microfiber cloth or paper towel

1. Put on gloves.
2. Use paper towel or a cloth to remove any visible dirt and debris from the exam table, and sweep or vacuum the floor.
3. Use Rescue RTU or Wipes to disinfect exam tables and other high-touch surfaces, including door handles, counter tops, chairs, and stethoscopes.
4. Allow surfaces to remain wet for the required contact time.
 - If using Rescue Concentrate: **Wait 5 minutes**
 - If using Rescue RTU or Wipes: **Wait 1 minute**
5. Allow surfaces to air dry, or use a clean cloth or paper towel to wipe away any excess liquid.
6. **Mop** the floors, following the 'Mopping Technique'.

Between Patients

1. Wear Gloves
2. Remove dirt and debris
3. Apply Rescue onto surface using Wipes or Rescue
4. Allow surface to remain wet for contact time
5. Air dry or use clean cloth/paper towel to wipe away excess liquid
6. **Spot clean** floors

End of Day Disinfection

1. Wear Gloves
2. Remove dirt and debris
3. Apply Rescue onto surface using Wipes or Rescue
4. Allow surface to remain wet for contact time
5. Air dry or use clean cloth/paper towel to wipe away excess liquid
6. **Mop** floors

Cleaning and Disinfection Protocols for Non-Animal Care Areas (Breakrooms, Bathrooms, Hallways, etc.)

Spot Cleaning

You will need:

- ☐ Rescue Concentrate
- ☐ Rescue Bucket Wipes (optional, for spot cleaning floors)
- ☐ Rescue Wipes or Rescue RTU (exam table and other high-touch surfaces)
- ☐ Gloves
- ☐ Foaming sprayer (if using concentrate or RTU)
- ☐ Microfiber cloth/paper towel OR mop

1. Put on gloves.
2. Use paper towel or a cloth to remove any visible dirt and debris from horizontal surfaces, and sweep the floor if needed.
3. Use Rescue RTU or Wipes to disinfect high-touch surfaces, including door handles, counter tops, chairs, kitchen equipment.
4. Allow surfaces to remain wet for the required contact time.
 - If using Rescue Concentrate: **Wait 5 minutes**
 - If using Rescue RTU or Wipes: **Wait 1 minute**
5. Allow surfaces to air dry, or use a clean cloth or paper towel to wipe away any excess liquid.
6. Spot clean floors, following the Spot Cleaning/Disinfection protocol.
7. At the end of each day, mop all floors fully using the Mopping Technique.

Steps

1. Wear Gloves
2. Remove dirt and debris
3. Apply Rescue onto surface using Wipes or Rescue
4. Allow surface to remain wet for contact time
- 5. Spot clean floors**
- 6. Mop floors** at the end of the day

RescueDisinfectants.com



Rescue® is a member of the Virox family of brands.

Warning: You must read and follow the instructions on the label for our product and use the product for the particular applications specified on the product label. To the full extent permitted under applicable law, Virox Technologies Inc. shall not be liable for any damages whatsoever, arising out of or otherwise in connection with any failure to follow those instructions or any use of its products which is not specified on the product's label. The instructions on the product label are not a warranty, express or implied, and Virox Technologies, Inc. expressly disclaims any implied warranties, including any warranty of fitness for a particular purpose. Under applicable law, some of the above waivers or disclaimers of warranty, or exclusions of liability for certain types of damages may not apply to you. In such cases, our liability will be limited to the fullest extent permitted by applicable law.

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